

The information obligation of the Controller

under Article 13 of the Regulation of the European Parliament and of the Council (EU) 2016/679 on the protection of individuals with regard to the processing of personal data and on the free movement of such data (hereinafter the "Regulation") in accordance with section 19 of Act no. 18/2018 on Data Protection (the "Act")

Company name: **Grand Hotel Permon, s.r.o.**

Address: Pribylina 1486, 032 42 Pribylina,

ID: 44130651

Represented by Ing. Vladimír Štefanovský, company director

Registered at Žilina District Court, section. s.r.o., file no. 20694/L (hereinafter referred to as "**Controller**")

1. The data subjects may address their **observations and requests** concerning the processing of personal data to Grand hotel Permon, s.r.o., in writing or in person at:

Pribylina 1486, 032 42 Pribylina

from 08.00 to 15.00 on weekdays,

tel. contact: +421 52 4710 809, e-mail: pravne@hotelpermon.sk (Hereinafter referred to as the "**Data Protection Officer**")

2. The Controller processes personal data for the fulfilment of legal obligations for the following **purposes**:

a) In accordance with Act no. 404/2011 on Residence of Aliens and on the amendment of certain laws and Act 253/1998

b) In accordance with Act no. 253/1998 on Reporting the Residence of citizens of the Slovak Republic and the population register of the Slovak Republic).

3. The Controller processes personal data under **contractual and pre-contractual relations**

(contractual for the provision of accommodation and provision of services, the scope being: name, address, date of birth, contact and in the case of minors, their age).

4. The processing of personal data for the legitimate interest of the Controller, personal data shall be processed only with the consent of the data subject:

a) Direct marketing - Marketing by sending newsletters, informing our clients,

b) membership of the EMPORA CLUB, information about products, promotions, news relating to the administration of their membership.

5. **The period of processing** personal data for various purposes is determined in terms of:

a. Fulfilment of legal obligations for a period determined by the law under paragraph 2.;

b. **5 years** after the fulfilment under paragraph 3.;

c. **5 years** for the processing personal data for marketing purposes in accordance with paragraph 4(a),

d. **until the termination of membership** in accordance with paragraph 4(b).

6. Processing personal data in accordance with paragraph 5(a) is a legal requirement. Without permission being granted it is not possible to process the personal data of participants.

7. Processing personal data in accordance with paragraph 5(b) is the legitimate interests of the Controller. If the data subject fails to provide any personal information, it is impossible to process this data.

8. Processing personal data in accordance with paragraph 5(c) is needed to join the EMPORA CLUB. If the data subject fails to provide any personal information, it is not possible for them to have membership in the EMPORA CLUB.

9. Processing personal data in accordance with paragraph 5(d) is necessary to conclude a contract. If the data subject fails to provide any personal information, it is impossible to conclude a contract.

10. The personal information in its entirety will be processed by:

Computer systems administrators:

ALKON VT spol. s r.o., Zimná 65, Spišská Nová Ves, ID: 36582379, represented by Ing. Stanislav Puhalla, company director.

AVT.SK, s.r.o., Zimná 65, Spišská Nová Ves, ID: 36582379, represented by Ing. Stanislav Puhalla, company director.

Asseco Solutions, as Zelený pruh 1560/99, 140 02 Prague 4, Czech Republic. The partners of the EMPORA CLUB

U Zlatých nůžek, s.r.o., Praha 1, Na Kampě 494/6, Karolínka Stanovnice, s.r.o., Stanovnice 724, Karolínka Czech Republic (the "**Intermediary**").

11. The data subject has the **right to access their data**. At the request of a data subject, the Controller issues a confirmation of whether it processes the personal data of the data subject, relating to it. If this data is processed by the Controller, upon request it issues a copy of the personal data of the data subject.

12. Issuing the first copy under paragraph 7 is free. For any further copies the data subject requests, the Controller will charge a fee corresponding to the administrative costs it incurred from issuing copies. If a data subject asks for information by electronic means, this shall be provided in a commonly used electronic form, by e-mail unless requested in a different way.

13. The data subject has the **right to rectification**, if the Controller has recorded incorrect personal information. At the same time the data subject has the right to supplement incomplete personal data. The Controller is obliged correct or supplement personal data without undue delay after the data subject so requests.

14. The data subject has the **right for personal data relating to them to be deleted**, provided that:

- a. the personal data is no longer necessary for the purposes for which it was collected or otherwise processed;
- b. the data subject withdraws the consent which was the basis for carrying out processing,
- c. the data subject objects to processing personal data in accordance with paragraph 17,
- d. the personal data is being processed unlawfully,
- e. there is an obligation for the deletion of the data under the law, a special regulation or an international treaty binding the Slovak Republic, or
- f. the personal data was obtained in connection with the offer of an information society service to a person younger than 16 years of age.

15. The data subject does not have the right to the deletion of personal data, where the processing is necessary:

- a. under the exercise of the right to freedom of expression and information;
- b. to fulfil obligations under the law, special regulation or international treaty binding the Slovak Republic, or the performance of a task carried out in the public interest or in the exercise of public power entrusted to the Controller,
- c. for reasons of public interest, public health,
- d. for archiving purposes in the public interest for the purpose of scientific or historical research or

for statistical purposes, where it is likely that the right to erasure prevents or seriously impedes the achievement of the objectives of such processing, or
e. to demonstrate, exercise or defend legal claims.

16. The Controller shall delete the personal data of the persons concerned, upon request and without undue delay after it has determined that that person's request is well founded.

17. The data subject has **the right to restrict processing personal data**, unless:

- a. it objects to the processing of personal data by making an objection under paragraph 21, for a period enabling the controller to verify the accuracy of the personal data;
- b. the processing is unlawful and the data subject asks, instead of deletion of personal data, merely for limitation of its use;
- c. the Controller no longer needs the personal data for the purposes of the processing, but requires it to prove, exercise or defend legal claims;
- d. the data subject objected to the processing of personal data on the basis of the Controller's legitimate interest, until this is verified or the legitimate interest on the part of the Controller outweigh the legitimate interest for the data subject.

18. If the data subject requests the restriction of the processing of their personal data, if the Controller does not conduct any processing operations with it except storage, without the consent of the data subject.

19. The data subject will be informed by the Controller if the restriction of the processing of this data is cancelled.

20. The data subject has the **right to data portability**, which means obtaining personal information provided by the Controller with the right to transfer this data to another Controller in a commonly-used and machine-readable format, provided that the personal data has been obtained with the consent of the data subject or under contract and their processing is carried out through automated means.

21. The data subject has the **right to object to the processing of personal data** on grounds relating to their particular situation. The data subject may object to the processing of personal data on the basis of:

- a. the legal basis of the tasks undertaken in the public interest or in the exercise of public authority or the legal basis of the legitimate interest of the Controller,
- b. the processing of personal data for direct marketing purposes,
- c. processing for the purposes of scientific or historical research or statistical purposes.

22. If the data subject objects to the processing of their personal data for direct marketing purposes in accordance with paragraph 17(b) the **personal data cannot be processed any more by the Controller**.

23. The Controller assesses the objection received in a reasonable time. The Controller may not further process personal data unless there are proven necessary legitimate interests that outweigh the rights or interests of the data subject, or the reasons for the application of a legal claim.

24. The data subject has the right to withdraw their consent to the processing of personal data, if the processing of personal data was on this legal basis.

25. The data subject may revoke their consent by contacting the Data Protection Officer with this request in any chosen way.

26. The lawfulness of processing of personal data under permission granted is not affected by its withdrawal.

27. The data subject has the **right to submit a motion to commence proceedings** to the Office for Personal Data Protection of the Slovak Republic, if they consider that their rights have been violated in the area covered by this Data Protection Policy.